

# Nissan Dookeran

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Curriculum Vitae  
868.785.4382

## Experience

### **Software Developer, Teleios Systems Limited.**

February 2008 to July 2008, Port-of-Spain, Trinidad  
Migration of SMS (Short Message System) Applications to new API of flagship product, **MessageCentral**, using Microsoft .NET technologies  
Creation of standardized unit tests and design structure for implementing new and existing SMS applications  
Re-engineering of "SMS Competition" application  
Advocate of agile development processes for meeting release deadlines

### **Software Developer/Technical Operations Lead, Medullan Inc.**

May 2006 to January 2008, D'Abadie, Trinidad / Cambridge, MA  
Fixed time/fixed price delivery of multiple applications in the US Healthcare sector involving interactive voice response (IVR), search engine and Microsoft .NET technologies  
Recruitment and mentoring activities leading to exponential growth from 2 to 30 team members in near-shore Trinidad offices in under 2 years  
Evangelising of core culture and values such as ownership, teamwork, open feedback, on-time delivery, "wowing" clients, crispness in execution

### **Owner/Software Developer, Redditech.**

June 2004 to April 2006, Mount Hope, Trinidad  
Self-funded start-up targeting small businesses in Trinidad with minimal budgets interested in increasing efficiencies through the use of Internet enabled technology solutions.  
Delivery focused on value-adding through customised open source tools and widgets such as WebERP, Wordpress, Mollio, Xerces, Xalan and SWT

### **Technology and Business Blogger/Writer, Redditech**

May 2005 to Present, Mount Hope, Trinidad  
Started from self-hosted **Wordpress** site at <http://blog.redditech.com> and today utilizing **Blogger** hosted software for two blogs, <http://redditech.blogspot.com> focusing on technology and business opinions and tips and <http://reddimba.blogspot.com>, following personal progress applying for acceptance in a top-tier MBA program

### **Various Technology Positions**

June 1998 to September 2005  
2005 - Systems Engineer, Applications Support – CLICO, Trinidad  
2003 – 2004 - Information Technologist – CDERA, Barbados  
2002 – 2003 – Programmer - Guardian Life, Trinidad  
2002 – Software Engineer – ILLUMINAT, Trinidad  
2000 – 2001 – Systems Analyst/Programmer – Nealco Datalink, Trinidad  
1999 – 2000 – Network Administrator - Tables Turn Workshop, Trinidad  
1999 – Internet Customer Service Representative – TSTT, Trinidad  
1998 – Technical Support/Web Page Designer/ Tutor – CLICK, Trinidad

## Education

B.Sc. Computer Science & Management, University of the West Indies

### **Certifications**

MCDBA  
MCSA

### **Past Clients**

Metaphor Solutions Ltd  
Compliance Gurus Inc  
Kobex International  
Chartone  
Healthright Inc  
PDS Health Inc  
Regal Products,  
Nealco Datalink  
UWIDEC

### **Expertise**

Agile Methodology  
Test Driven Development  
Fixed Time/ Price Delivery  
Team Leadership/Mentoring  
Microsoft Agile Framework  
STAR Behavioral Interviewing  
Client Workshop Management

### **Tools**

C#, ASP.Net, IIS, MSMQ  
Visual Studio 2005/2008  
SQL Server 2005  
Team Foundation Server,  
Vault, Enterprise Architect  
Metaphor IVR  
Google Mini  
Subversion, LAMP  
HTML, CSS, JavaScript.  
AJAX, XML, XSLT,  
Java, Eclipse, Tomcat

### **Research**

"Great" Corporate Culture  
Technology Evangelism  
Open Source Ethics  
Start-up Entrepreneurship  
Effective Blogging  
Successful Work/Life Balance

### **Publications**

Redditech Blog  
ReddiMBA Blog  
NewsForge

### **Memberships**

UWICS  
TTCS (core)  
TTLUG (executive)  
Rotary (past member)  
ACM

### **Personal Goal**

To continuously deliver on my Level 5 leadership potential by creating, joining or building great teams and things of value to all.